

11 NCAC 04 .0117 STATEMENT OF ACTION

(a) When an insurer denies a claim that included information for the insurer to identify the coverage involved, the denial shall be in writing and cite the policy provision or other legal basis used to deny the claim.

(b) When an insurer offers to settle a claim that included information for the insurer to identify the coverage involved, the offer, when requested by the consumer, shall be in writing and cite the specific policy provision or legal basis used in support of the claim statement.

*History Note: Authority G.S. 58-2-40; 58-3-100; 58-63-15(11); 58-67-150;
Eff. December 15, 1979;
Amended Eff. April 1, 1989; December 15, 1979;
Readopted Eff. November 1, 2021.*