

**11 NCAC 04 .0123 USE OF SPECIFIC COMPANY NAME IN RESPONSES**

When an insurer makes a written response to an inquiry by the Division or complaint made by a consumer, the insurer shall identify on its response:

- (1) its mailing address;
- (2) official corporate name of the company against which the complaint is made;
- (3) the NAIC company code; and
- (4) specific corporate name if the insurer is part of a group of companies.

*History Note: Authority G.S. 58-2-40; 58-2-190; 58-3-50; 58-63-65;  
Eff. April 1, 1995;  
Amended Eff. February 1, 1996;  
Readopted Eff. November 1, 2021.*